COOKIE POLICY

Effective Date: October 8, 2025
Last Updated: October 8, 2025

1. Introduction

This Cookie Policy explains how Sickboy ("we", "us", "our") uses cookies and similar technologies on sickboy.co.uk (the "Website"). This policy should be read alongside our Privacy Policy.

2. What Are Cookies?

Cookies are small text files that are placed on your device (computer, smartphone, tablet) when you visit a website. Cookies are widely used to make websites work more efficiently and provide information to website owners.

Cookies can be:

- **Session cookies:** Temporary cookies that expire when you close your browser
- **Persistent cookies:** Cookies that remain on your device for a set period or until you delete them

3. How We Use Cookies

We use cookies to:

- Enable essential Website functionality
- Remember your shopping cart contents
- Process secure payments through our checkout
- Remember your preferences and settings
- Understand how visitors use our Website (if analytics are implemented)
- Improve your user experience

4. Types of Cookies We Use

4.1 Essential Cookies

These cookies are strictly necessary for the Website to function and cannot be disabled. They include:

- **Shopping Cart Cookies:** Remember items you've added to your cart
- **Checkout Cookies:** Enable secure payment processing
- **Security Cookies:** Protect against fraudulent activity and ensure secure connections
- **Session Cookies:** Maintain your session as you navigate the Website

Legal Basis: These cookies are necessary for contract performance and legitimate interests.

4.2 Functional Cookies

These cookies enhance your experience by remembering your preferences:

- **Preference Cookies:** Remember your language, region, or display preferences
- **User Interface Cookies:** Remember your interface choices (e.g., font size, layout)

Legal Basis: These cookies are based on your consent or our legitimate interests in providing a better user experience.

4.3 Analytics Cookies (Potential Future Use)

If we implement analytics in the future, we may use cookies to understand how visitors use our Website:

- **Google Analytics or similar:** Collect anonymous data about page views, session duration, bounce rates, and user behaviour
- **Performance Cookies:** Help us identify and fix technical issues

These cookies collect anonymous, aggregated data and do not identify you personally.

Legal Basis: These cookies require your consent and will only be used if you accept them through our cookie banner.

4.4 Third-Party Cookies

Some cookies may be set by third-party services we use:

- **Payment Processor Cookies (Stripe, PayPal):** Enable secure payment processing
- **Social Media Cookies:** If you interact with embedded social media content

We do not control these third-party cookies. Please refer to the third-party privacy policies for more information:

- Stripe: stripe.com/privacy
- PayPal: paypal.com/privacy

5. Cookie Duration

Different cookies remain on your device for different periods:

- **Session Cookies:** Deleted automatically when you close your browser
- **Persistent Cookies:** Remain on your device for a set period, typically ranging from 24 hours to 2 years, depending on the cookie's purpose

6. Managing Cookies

6.1 Cookie Banner

When you first visit our Website, you will see a cookie banner asking for your consent to non-essential cookies. You can:

- Accept all cookies

- Reject non-essential cookies
- Customise your cookie preferences

6.2 Browser Settings

You can control and delete cookies through your browser settings. Here's how to manage cookies in popular browsers:

Google Chrome:

1. Click the three dots menu > Settings > Privacy and security > Cookies and other site data
2. Choose your preferred cookie settings

Mozilla Firefox:

1. Click the menu button > Settings > Privacy & Security
2. Under Cookies and Site Data, choose your preferences

Safari:

1. Click Safari > Preferences > Privacy
2. Manage cookie settings under "Cookies and website data"

Microsoft Edge:

1. Click the three dots > Settings > Cookies and site permissions > Cookies and site data
2. Manage your cookie preferences

For other browsers, please refer to your browser's help documentation.

6.3 Disabling Cookies

You can block or delete cookies at any time. However, please note that:

- Disabling essential cookies will affect Website functionality
- You may not be able to complete purchases if essential cookies are blocked
- Some features may not work as intended

6.4 Opt-Out Tools

If we implement analytics cookies in the future, you can opt out through:

- Google Analytics Opt-out Browser Add-on: tools.google.com/dlpage/gaoptout
- Our cookie preference centre (when available)

7. Do Not Track (DNT)

Some browsers have a "Do Not Track" feature that signals to websites that you do not want your online activity tracked. Our Website does not currently respond to DNT signals, as there is no industry-wide standard for handling such signals.

8. Mobile Devices

If you access our Website through a mobile device, you can manage cookies through your device settings:

- **iOS:** Settings > Safari > Block All Cookies
- **Android:** Settings > Privacy > Clear browsing data

9. Changes to Cookie Practices

If we implement new types of cookies (such as analytics cookies), we will update this Cookie Policy and notify you through:

- An updated cookie banner
- A notice on the Website
- Email notification (if you are subscribed to our mailing list)

You will have the opportunity to accept or reject new non-essential cookies.

10. More Information About Cookies

For more information about cookies and how to manage them, visit:

- **All About Cookies:** www.allaboutcookies.org
- **Information Commissioner's Office (ICO):** ico.org.uk/for-the-public/online/cookies

11. Contact Us

If you have any questions about our use of cookies, please contact us:

contact@sickboy.co.uk