

# TERMS AND CONDITIONS

Effective Date: October 8, 2025 | Last Updated: March 2026

## 1. Introduction

Welcome to sickboy.co.uk (the "Website"). These Terms and Conditions ("Terms") govern your use of the Website and the purchase of products from Sickboy ("we", "us", "our"). By accessing or using the Website, you agree to be bound by these Terms.

Business Information: Sickboy | Bristol, BS3, United Kingdom | [contact@sickboy.co.uk](mailto:contact@sickboy.co.uk)

If you do not agree to these Terms, you must not use the Website or purchase products from us.

## 2. Definitions

- "Customer", "you", "your" refers to the person accessing the Website or purchasing products
- "Products" refers to artwork, prints, originals, zines, and other physical items sold on the Website
- "Order" refers to your request to purchase Products from us
- "Content" refers to all text, images, artwork, designs, and other materials on the Website

## 3. Use of the Website

### 3.1 Eligibility

You must be at least 18 years old to make purchases on the Website. By placing an order, you confirm that you are at least 18 years of age.

### 3.2 Account Information

You are responsible for maintaining the confidentiality of any account information and for all activities that occur under your account. You agree to provide accurate, current, and complete information when placing orders.

### 3.3 Acceptable Use

You agree not to:

- Use the Website for any unlawful purpose
- Attempt to gain unauthorised access to the Website or our systems
- Interfere with the proper functioning of the Website
- Copy, reproduce, or distribute Content without our prior written permission
- Use automated systems or software to extract data from the Website

## 4. Products and Pricing

### 4.1 Product Information

We make every effort to display Products as accurately as possible. However, colours, textures, and details may vary slightly due to screen settings and the handmade nature of original artwork.

### 4.2 Pricing

All prices are displayed in British Pounds (GBP) and include VAT where applicable. Prices are subject to change without notice, but changes will not affect orders already placed.

### 4.3 Availability

Products are subject to availability. We reserve the right to limit quantities or discontinue Products at any time. If a Product becomes unavailable after you place an order, we will notify you and offer a refund or alternative.

#### **4.4 Original Artwork**

Original artworks are one-of-a-kind items. Once sold, they cannot be replaced. Product images represent the actual item you will receive.

#### **4.5 Prints and Reproductions**

Prints are reproductions of original artwork. While we maintain high quality standards, slight variations in colour and finish may occur between batches.

### **5. Orders and Payment**

#### **5.1 Placing an Order**

When you place an order, you make an offer to purchase Products subject to these Terms. We reserve the right to accept or decline your order for any reason, including Product availability, pricing errors, or suspected fraud.

#### **5.2 Order Confirmation**

After placing an order, you will receive an email confirmation. This confirmation does not constitute acceptance of your order. Acceptance occurs when we dispatch the Products and send a dispatch confirmation.

#### **5.3 Payment**

Payment is required at the time of ordering. We accept payments via credit and debit cards processed through Stripe, and PayPal. All payment transactions are processed securely. We do not store your complete payment card details.

#### **5.4 Pricing Errors**

If we discover a pricing error after you place an order, we will contact you. You may choose to proceed at the correct price or cancel the order for a full refund.

### **6. Shipping and Delivery**

We ship to addresses within the United Kingdom and internationally. Shipping costs vary based on destination and will be calculated at checkout. Please see our full Delivery Policy for details.

### **7. Returns, Cancellations and Consumer Rights**

Due to the nature of our Products (original artwork, limited prints, and zines), we do not accept returns once items have been shipped. All sales are final. However, your statutory rights as a consumer under the Consumer Rights Act 2015 are not affected by this policy.

Under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, a 14-day cooling-off period normally applies to online purchases. However, this right does not apply to personalised goods, sealed goods that have been unsealed, or goods that are made to specification. As our products include original artwork, limited prints, and sealed goods, the 14-day cooling-off period does not apply to most of our products. Please see our Returns Policy for full details.

You may cancel an order before dispatch by contacting us immediately at [contact@sickboy.co.uk](mailto:contact@sickboy.co.uk).

### **8. Intellectual Property**

All Content on the Website is the property of Sickboy or its licensors and is protected by copyright, trademark, and other intellectual property laws. When you purchase a Product you receive the physical item only. You do not receive rights to reproduce, distribute, or commercially use the artwork or design. Copyright remains with Sickboy.

### **9. Limitation of Liability**

To the fullest extent permitted by law, our total liability for any claim shall not exceed the amount you paid for the relevant Product. Nothing in these Terms excludes or limits our liability for death or personal injury caused by our

negligence, fraud, or any other liability that cannot be excluded under applicable law.

## **10. Privacy and Data Protection**

Your personal information is collected and processed in accordance with our Privacy Policy. By using the Website, you consent to such processing and warrant that all data you provide is accurate.

## **11. Mailing List**

You may subscribe to our mailing list to receive updates, promotions, and news. You may unsubscribe at any time by clicking the unsubscribe link in any email or by contacting us directly.

## **12. Governing Law**

These Terms are governed by the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales. If you are a consumer, you may also have the right to bring proceedings in the courts of the country where you reside.

## **13. Dispute Resolution**

We aim to resolve any disputes amicably. If you have a complaint, contact us at [contact@sickboy.co.uk](mailto:contact@sickboy.co.uk) and we will attempt to resolve the issue within 14 days. If unresolved, UK consumers may contact Citizens Advice Consumer Service on 0808 223 1133 or use the UK Online Dispute Resolution platform.

## **14. Changes to Terms**

We may update these Terms from time to time. Changes will be posted on this page with a new Last Updated date. Your continued use of the Website after changes are posted constitutes acceptance of the updated Terms.

## **15. Contact Us**

Email: [contact@sickboy.co.uk](mailto:contact@sickboy.co.uk) | Address: Sickboy, Bristol, BS3, United Kingdom